



How to Choose the Right Maryland RSA License

The right Residential Service Agency license level begins with a clear plan for the services your agency will actually provide.

Why the license level matters

Maryland RSA licenses are not one-size-fits-all. The appropriate level depends on the services your agency plans to provide, the needs of the clients you intend to serve, and the professionals involved in providing or overseeing care.

An agency offering assistance with everyday activities and personal care may need a different level than an agency planning to provide medication-related support, skilled nursing, or more complex services.

Why choosing correctly matters

Your application, policies and procedures, staffing plan, and supporting documents must align with the services you select. Choosing a level that does not match your business plan may lead to correction requests, delays, or significant revisions.

The right choice should be based on your agency's specific plan, not simply the level another agency selected.

Questions to consider

- What services will your agency provide?
- Who is your ideal client?
- Will you provide skilled or medically complex care?
- Which licensed professionals will provide or oversee services?
- Do your policies and staffing plan support the services you selected?

Plan before you apply

A well-defined service model makes it easier to select the appropriate level and prepare consistent application materials from the beginning.

Not sure which Maryland RSA level fits your agency?

NorthEnd Consulting helps prospective Maryland agency owners understand their options and prepare application materials that reflect the services they plan to provide.

Visit northendconsultants.com to discuss your licensing plan

Licensing requirements and processing decisions are controlled by the applicable Maryland agencies. NorthEnd Consulting does not guarantee approval or a specific regulatory outcome.